

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	189	survey near10 (interactive\$4)	USP AT; US-P GPU B	2003/07/2 9 16:01
2	BRS	L2	8855 8	internet	USP AT; US-P GPU B	2003/07/2 9 14:29
3	BRS	L3	1569 16	telephone	USP AT; US-P GPU B	2003/07/2 9 14:29
4	BRS	L4	8246 52	automat\$	USP AT; US-P GPU B	2003/07/2 9 14:30
5	BRS	L5	163	I1 and I4	USP AT; US-P GPU B	2003/07/2 9 14:30
6	BRS	L6	5859 60	identifier or ID or identification or address	USP AT; US-P GPU B	2003/07/2 9 14:33
7	BRS	L7	143	I5 and I6	USP AT; US-P GPU B	2003/07/2 9 14:34
8	BRS	L8	1058 30	evaluator or customer	USP AT; US-P GPU B	2003/07/2 9 14:34
9	BRS	L9	102	I7 and I8	USP AT; US-P GPU B	2003/07/2 9 14:35
10	BRS	L10	226	automatic near10 survey	USP AT; US-P GPU B	2003/07/2 9 14:36
11	BRS	L11	6	I9 and I10	USP AT; US-P GPU B	2003/07/2 9 15:27

	Type	L #	Hits	Search Text	DBs	Time Stamp
12	BRS	L12	3977	point-of-sale	USP AT; US-P GPU B	2003/07/2 9 15:27
13	BRS	L13	1	I11 and I12	USP AT; US-P GPU B	2003/07/2 9 15:33
14	BRS	L14	2375 7	employee	USP AT; US-P GPU B	2003/07/2 9 15:57
15	BRS	L15	2	I11 and I14	USP AT; US-P GPU B	2003/07/2 9 15:34
16	BRS	L16	98	employee near10 feedback	USP AT; US-P GPU B	2003/07/2 9 15:58
17	BRS	L17	1	I1 and I16	USP AT; US-P GPU B	2003/07/2 9 15:58
18	BRS	L18	1025 9	survey	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/2 9 16:01
19	BRS	L19	297	survey near10 (electronic or interactive or automatic)	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/2 9 16:06
20	BRS	L20	1632 440	data	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/2 9 16:03
21	BRS	L21	3919	review\$	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/2 9 16:03

	Type	L #	Hits	Search Text	DBs	Time Stamp
22	BRS	L22	2	I19 and I20 and I21	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:03
23	BRS	L23	3	I19 and I21	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:07
24	BRS	L24	5369 3	customer	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:07
25	BRS	L25	3257	employee	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:08
26	BRS	L27	1	I19 and I25	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:08
27	BRS	L26	20	I19 and I24	EPO; JPO; DER WEN T; IBM_ TDB	2003/07/29 16:09

	Document ID	Issue Date	Pages	Title	Inventor
17	US 5893075 A	19990406	20	Interactive customer accessible data processing system for business development in restaurant, departmental stores	PLAINFIELD, B J et al.
18	WO 9853593 A	19981126	52	Computer-implemented method for providing call centre based customer services - using call flow process for providing questions for call receiver handling telephone calls and storing data input by call receiver based on answers to questions	IVEY, B et al.
19	WO 9852340 A	19981119	39	Subscriber interaction via telecommunication network - interacting with required subscribers via switching node and reporting findings to customer	DAHLEN, J et al.
20	US 5883940 A	19980108	22	Interactive method for generating sales leads, also telephone polling - stores product information under ID numbers for access by potential customers via incoming telephone call, then issuing detailed sales lead	THORNTON, J T

	Document ID	Issue Date	Pages	Title	Inventor
10	EP 1239389 A	20020911	17	Automated electronic communication system for customer survey system, forwards series of personalized messages to correspondent, under control of several user-defined triggers	KORCZYNSKI, A N
11	US 6380928 B	20020430	21	Electronic survey device for restaurants, has control program with predefined criteria comprising preprogrammed condition to be satisfied and survey score to be achieved by survey respondent	TODD, K J
12	US 6366658 B	20020402	16	Call center calls handling system for telecommunication network, translates call routing query of signaling system into identification address of next generation service node and file identifier	BJORNBERG, G et al.
13	EP 1179952 A	20020213	32	Interactive data exchanging system used in internet, selects action based on reply from subscriber and informs advertiser about outcome of game	LAMPINEN, M et al.
14	KR 2001105080 A	20011128	1	Survey research method using taxi passengers and automatic response system	NO, H K
15	US 6233564 B	20010515	16	Merchandising using consumer information involves generating coupons and benefit receipts to consumer after receiving their ID cards which are returned to them after obtaining their responses to survey questions	SCHULZE, E E
16	WO 9934274 A	19990708	38	Interactive electronic devices used to gather customer feedback regarding provided services using user friendly easily tailorable questions which require no additional materials such as pen or pencil	TODD, K J

	Document ID	Issue Date	Pages	Title	Inventor
1	JP 2002109391 A	20020412	22	SURVEY METHOD AND SURVEY ANALYSIS SYSTEM FOR CUSTOMER PREFERENCE ON COMMODITY BY MEANS OF ELECTRONIC CATALOG SHOWING INTERACTIVE THREE-DIMENSIONAL DISPLAY IMAGE AND SURVEY ANALYSIS SYSTEM	YANG, YUN-WON
2	JP 07141322 A	19950602	9	AUTOMATIC SELECTION METHOD AND MAINTENANCE METHOD FOR QUESTIONNAIRE ITEM	SASAKI, SHIGERU et al.
3	WO 2094566 A1	20021128	33	A METHOD AND SYSTEM FOR CUSTOMIZED PRINT PUBLICATION AND MANAGEMENT	MONEYPENNY, NAOMI F et al.
4	WO 9934274 A2	19990708	38	DYNAMICALLY CONFIGURABLE ELECTRONIC COMMENT CARD	TODD, KENNETH J
5	WO 9852340 A1	19981119	39	METHOD AND DEVICE FOR INTERACTION	LJUNGQVIST, PER et al.
6	NA9109215	19910901	NA	Intelligent Document Analyzer for Smartmail.	
7	JP 2003016144 A	20030117	7	Survey worker support system for electronic commerce applications, has network controller comprising has system support for supporting customer's survey operation, and operating support for supporting customer's business	
8	KR 2002068715 A	20020828	1	Internet merchandising system and its compensation method	CHOI, G S
9	WO 200284561 A	20030130	27	Process for interactive collaborative group decision making among multiple participants for networked computers is based on specifying automatic logic model process and collecting survey response data	COUSINS, P A et al.

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